

# Clearwell is 5x Faster in the Cloud

## bluesource gets results!



**Leverage 16 years of legal process and technical expertise delivered to Fortune 1000, Public Sector and Healthcare customers. You will be up, running and addressing matters often within 2 business days!**

Through our team of senior technical resources, we advise businesses and government agencies on how to preserve, collect, classify, and manage data; archiving what's required, and expiring what isn't. We enable organizations to have efficient and timely data governance programs by working with key stakeholders. We support the full EDRM eDiscovery process including legal hold, early case assessment, and legal workflow automation. We are an accredited Veritas Platinum partner in Enterprise Vault and the Clearwell eDiscovery platform, and a Microsoft "High Touch" Gold partner. Our team works with clients to host solutions on-premises or in the cloud. Our capabilities extend to provide end-to-end managed services and consulting services for both archiving and eDiscovery, delivering 99.9% SLA uptime, and ensuring server health, performance and availability 24x7x365.



### Microsoft Partner

Gold Cloud Platform  
Gold Cloud Productivity  
Gold Communications  
Gold Collaboration and Content  
Gold Messaging



bluesource helps businesses address legal matters by providing eDP (Clearwell) in the Azure cloud. We also provide managed services to free up your IT resources. Rapid response means reduced legal spend. Ongoing support means we're available any time you need us. bluesource is a trusted partner for both Veritas and Microsoft, tested and proven in highly regulated sectors, ensuring predictability, certainty and security of your data and assuring confidence for legal proceedings.

### Enjoy the benefits of:

#### Full EDRM workflow support

Assistance with response to matters, including but not limited to:

- Legal hold notification
- Early case assessment
- eDiscovery workflow automation
- Affidavits documenting your EDRM workflow
- Appearance in court, if required
- Review
- Collections
- Chain-of-custody reporting

#### End User Training

- Annual refresher workshops for training your legal, compliance and HR teams

#### Full Technical Support

- 24x7x365 availability of computing resources
- 99.9% uptime guarantee
- 15 minute response time guarantee (P1)
- The fastest performance available for these applications
  - Consistently achieve 5X the performance of traditional on-premise implementations
- Patches and major upgrades are included

#### Scale to meet the demands of the current workload

- bluesource will scale the environment up or down to meet demands of ongoing matters
- Only get billed for what you use... as you use it with our utility model

#### Infrastructure Management

- All servers and storage are automatically provisioned and managed
- Ongoing database maintenance for optimal performance
- Operating system management and patching

Find out more about bluesource and how our technologies can help solve your business collaboration challenges.

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