

Consumer Electronics Company Selects bluesource to Implement their Archiving and eDiscovery Needs.



The Challenge Consumer electronics company was dissolved through bankruptcy. A new company was created to resolve litigation and matters surrounding bankruptcy. The new entity did not have a adequate data center or trained IT staff to manage the legacy data.

Background The client already had Enterprise Vault Journal Archiving and Discovery Accelerator licenses along with a repository of legacy email. They needed a data center to house the data and someone to manage the applications to ensure easy access to the information 24x7 365.

The Solution bluesource forklifted the existing Enterprise Vault solution and information store into the Azure cloud. We then fully manage all aspects of the infrastructure and application providing a 99.9% uptime SLA via our EV247 offering. This guarantees the customer can access the data at a moment's notice. It provides continuity with the existing solution. Legal staff required no training. No data transformation was required. No expensive migration, simply a copy and restore operation.

The Results With the help of bluesource, this client has benefited greatly by:

- Guaranteed performance, uptime and response time SLA's
- Continuity of operations
- Reduced cost – no need to invest in data center space, hardware, software or personnel to manage the application and environment
- Azure usage is billed based on actual activity. Meaning that resources are only used when required. The customer's costs reflect this savings.