

eDiscovery

Minimise its impact
on your business

An overhead photograph of four business professionals in a meeting. A man in a light blue shirt and tie is pointing at a laptop screen. A woman in a grey top is leaning over the table, looking at the laptop. Another woman in a white top is sitting with her arms crossed, looking towards the laptop. A man in a light blue shirt is sitting at the bottom of the frame, looking towards the laptop. The table is white, and there are several laptops and a folder on it. The background is a plain, light-colored wall.

eDiscovery triggers can happen at any time,
disrupting resources and incurring additional
cost if you're not prepared.

bluesource helps you to reduce the upheaval,
cost and reaction time with a new and
complete solution that goes way beyond
electronic discovery software.

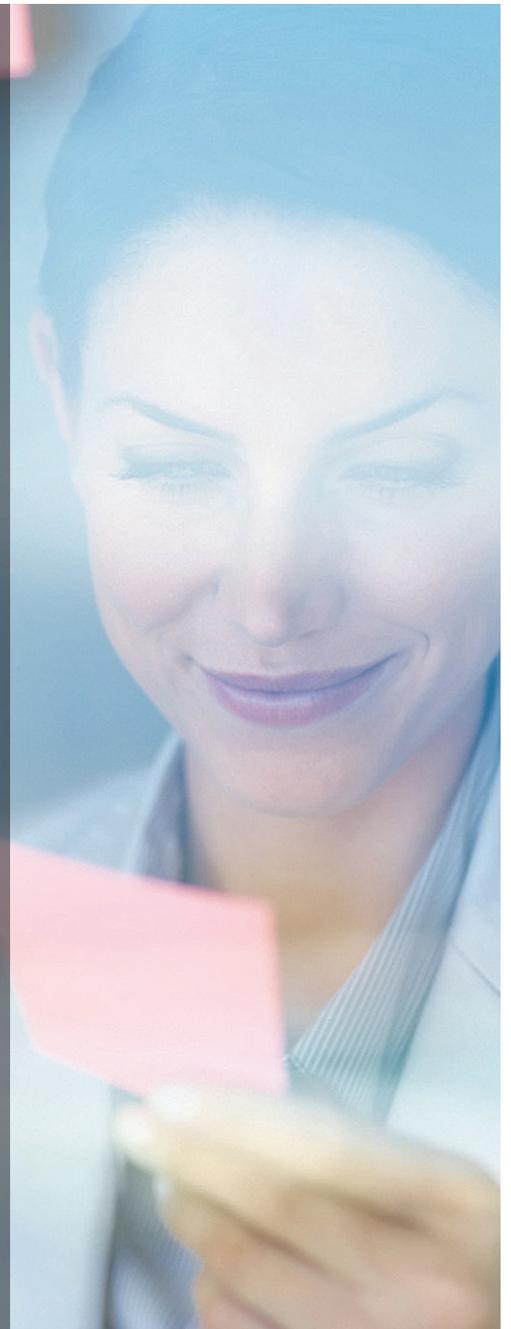
Solve the big eDiscovery challenge

Few things are more disruptive to your business than eDiscovery. An eDiscovery trigger can happen at any time. And when it does your entire organisation is disrupted. Rather than cripple your effectiveness, bluesource's eDiscovery capability ensures you not only mitigate risk, but also expenses and costly distractions.

Our solution enables the leading electronic discovery software, the Clearwell eDiscovery Platform, to be tuned to the specific needs of your business. Our experts will scope, implement, support and manage your application. And we'll work with you and your legal teams to optimise the speed, depth and accuracy of electronic discovery.

The benefits

- Quickly and accurately respond to audits, legal claims or data preservation orders.
- More effectively evaluate claims – without sacrificing productivity.
- Provide a legally defensible eDiscovery process that can withstand the test of court scrutiny.
- Lower legal service fees. With advanced classification you send only what you need to outside counsel to reduce data processing costs - customers can save an average of 63% on processing costs.
- Rest easy knowing users are fully supported, without draining IT resources.
- Stay in control, in a growing litigious environment, leveraging best practice technology, and saving you money.



Our experts take the burden off your shoulders

At bluesource our highly qualified team is dedicated to your success. We'll support you in all aspects of eDiscovery from reviewing and optimising your eDiscovery process, initial deployment of your Clearwell eDiscovery Platform to end user support and everything in between.

Our methodologies, and highly trained team, make us the first choice for eDiscovery projects, whether they're simple or complex. Our experience and knowledge help bring control and predictability to an otherwise risky, and often frustrating process. You can get on with your business, knowing you will be calling on the best, most experienced resources.

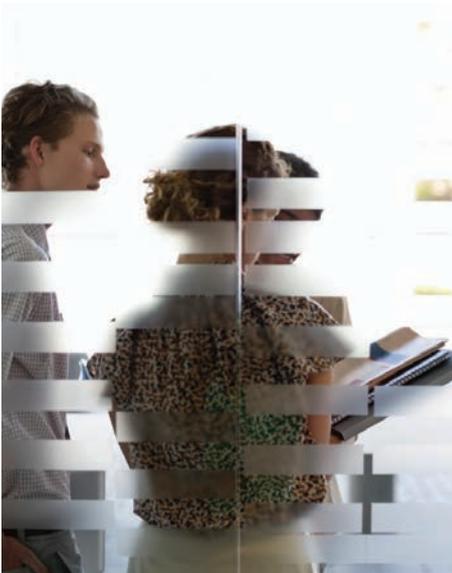
On-demand legal advice – set legally defensible policies

If you don't know how to apply legally defensible processes to your Clearwell implementation, you open your organisation to

fines. With our eDiscovery services you have access to on-demand legal guidance from practicing lawyers, through our partnership with DiscoveryLogix, who will guide the development of effective policies that stand up to court scrutiny.

Enabling Technology

The Clearwell eDiscovery Platform is the leading enterprise electronic discovery software solution that enables enterprises, governments, HR and legal teams to manage claims, regulatory and investigative matters using a single application. Clearwell eDiscovery software makes it possible for organisations to cost effectively and defensibly solve real-world challenges across the entire eDiscovery lifecycle.



bluesource has a rich history of investing in their consulting practice and an outstanding track record of supporting clients on our Archiving and eDiscovery platform. Their relentless pursuit of technical accreditations is a clear sign of their commitment to their clients and Symantec. Clearwell customers would be wise to consider bluesource for their eDiscovery needs.

John Beuchert
Senior Manager, Partner Programs North America Sales
Symantec Corporation

Discover the complete answer, with bluesource

At bluesource we work with your in-house IT team to help optimise resources and budgets by managing your infrastructure to ensure your eDiscovery framework is robust at all times.

Our Platinum level service for Clearwell provides a 99.9% uptime guarantee. We cover Application Management,

Proactive Monitoring & Reporting and Remote Technical Support 24/7, as we proactively manage the health of your Clearwell infrastructure.

And to ensure this works well right from the start, our team has designed an on-boarding process that implements industry best practices, fast.

ASSESS: In just one week, remote support for existing Clearwell implementations will be activated and a health check by certified professionals will be initiated to identify areas of immediate risk.

TRANSFORM: Recommended best practices resulting from the completed health check are optimised to provide a robust framework for on-going SLAs, and to ensure the most recent product versions are being utilised.

OPERATE: Final acceptance into service, commences proactive monitoring and production SLAs.

Discovery Assist



Whether you need to implement a legal hold, change retention policies or respond to an audit inquiry, we recognise that when you have an urgent eDiscovery requirement you need to respond quickly.

Our team of experts ensure your litigation support team,

lawyers and paralegals have one place to go for help. We provide expert knowledge on how to fully optimise your Clearwell application and to guide you through the process. They are available for you to call any time as your projects and cases demand.



Microsoft Partner

Gold Collaboration and Content
Gold Communications
Gold Messaging

Find out more about bluesource and learn how we can help enable technologies to solve your eDiscovery challenges

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